

Welcome to CutTime Keynoters NEW communication platform for ALL MV Band and Orchestra families

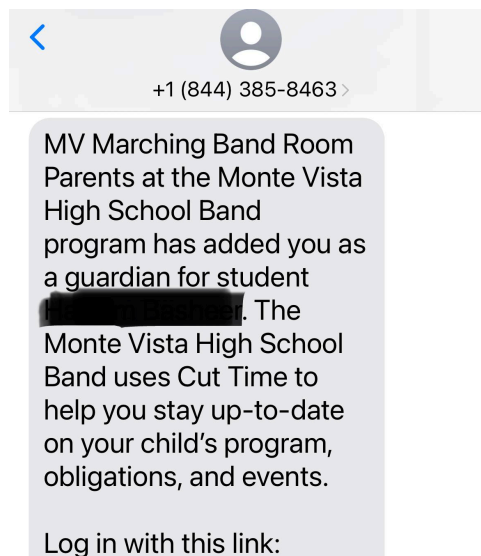
SMS is the Primary Communication Method

The CutTime next gen system uses SMS as its primary means of notification to members and guardians. This means that CutTime will first send communications to the cell phone number on file for a member or guardian. Should the message bounce, the individual opt out, or there is no cell phone number on file, the system will then send out an email instead.

No Need for a Username and Password

Instead of members and guardians going to a login page to see their program's details in CutTime, they will open their cell phone messaging app or email and find a text or email message from CutTime. Inside of this notification will be a secure magic link unique to that individual's cell phone number or email address which acts as their "login". **An individual's magic link should not be shared with anyone else.**

An SMS/Text Welcome Message will come from a CutTime support number:



Opting out of SMS Messaging (Choosing Email Instead):

Members and guardians **do** have the option of choosing email as their primary form of communication. They can reply "STOP" to the CutTime number in response to the message to **opt out of text messaging**. As long as they have an email listed in their profile, the system will then resort to using email to send them messages from CutTime. **We must have at least one source of communication on file for BOTH students and guardians to help our program work effectively.**

Cut Time Support <support@gocuttime.com>
to me ▾

Mon, Aug 5, 11:31PM

Keynoter President at the Monte Vista High School Band program has sent a new message regarding "student name" for you to read.

Read the full message here:
<https://app.gocuttime.com>

**Some helpful introduction videos for members and guardians can be found here:
<https://gocuttime.com/features/see-cuttime-for-guardians>**